

# CARDONE ProTech



Supporting Today's Professional Technician



## VCI – Vehicle Calibration Information

### Application:

GM vehicles with Flash technology, 1996 and newer.

### Problem:

- Calibration codes for valid flash PCM's missing from AC Delco TIS2Web site.
- VCI option removed from the TIS2Web site.

### Solution:

Contact AC Delco Customer Support Center (see the AC Delco web site for current contact information) to request the posting of a missing calibration or to request a VCI number. The following information should accompany your request:

- Your valid TIS2Web account user name
- Reason for your request (missing calibration or desired modification)
- Any flash error codes
- Vehicle VIN number
- Year, make and model
- PCM OEM service number
- Other info as requested

### Note:

Please refer to your vehicle's service manual for specific diagnostic instructions. This ProTech bulletin is supplied as technical information only and is not an authorization for repair.

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